

The new Sprinter

Dealer information and price list pack.

Prices effective from April 2018 production.

Mercedes-Benz

Vans. Born to run.



New Sprinter - Dealer Introduction

Product Information / Price list

We are pleased to announce that effective 1 March 2018, it will be possible to specify and order a new Sprinter model in the UK. The new Sprinter raises the bar in the large van segment once again, just as every model bearing the name 'Sprinter' before it. Since 1995, it has defined and re-defined a whole segment numerous times with multiple technological firsts. The Sprinter was the first large van to adopt ESP technology, Crosswind Assist, Euro VI emissions standard, COLLISION PREVENTION ASSIST, Blind Spot Assist, Lane Keeping Assist amongst countless other innovations – winning over 80 awards since 1995.

The current Sprinter has remained at the forefront of the large van segment, even into its final year of its production, demand remains as strong as ever. In 2018, the new Sprinter will once again re-define what customers expect from a large van: in terms of connectivity, safety and adaptability, and redefine the segment yet again.

We are pleased to be able to share the model line-up, standard specification and option details with you.

Model Range

For the new 2018 model, numerous elements of the Sprinter have been reengineered, improved or enhanced. The range expands considerably with the introduction of front-wheel drive models for the first time in a Sprinter, allowing us to target new customer groups. The Sprinter will also be the first series-production vehicle with the 9G-TRONIC 9-speed automatic transmission, helping to increase efficiency whilst increasing payload*. The core of the model range will remain; three wheelbases, four vehicle lengths, three roof heights, chassis, chassis crewcab, Tourers with up to 19 passenger seats, and an all-new Tractor Head chassis specifically designed for motorhomes. Four-cylinder and V6 turbocharged commonrail diesel engines remain available alongside 7G-TRONIC PLUS (for RWD models) and 9G-TRONIC automatic transmissions (for FWD models).

Connectivity

The new Sprinter will offer the most advanced connectivity solution ever fitted to a van. Mercedes PRO connect will launch in June 2018 with the arrival of the first new Sprinter models. 18 Services will be available at launch and will offer innovative and class-leading services to our customers. The Communication Module, offered as standard, has an in-built LTE SIM-card which offers rapid data transmission between vans, drivers and vehicle managers. Technical highlights include Eco Monitoring – which allows real-time fuel consumption data to be reviewed.

Theft Management monitors the alarm^ and pre-defined geofences to warn against possible thefts. Real time and historic location coordinates can be reviewed and several service and maintenance parameters can be monitored to prevent downtime. Also debuting in the new Sprinter is MBUX – Mercedes-Benz User Experience, technology carried over from the passenger car range, is fitted as standard in conjunction with a 7-inch touch screen; with steering wheel touch pads, Apple CarPlay, Android Auto, USB-in, Media Interface and finally DAB radio for the first time in a Sprinter.

An MBUX head unit with a 10.2-inch touch screen is also available. All MBUX headunits are available with an optional integrated Navigation System with Live Traffic and a range of Mercedes PRO Headunit functions.

Safety

The new Sprinter redefines safety. Again. With Active Brake Assist, the new Sprinter can brake autonomously to help prevent rear-end collisions and collisions with pedestrians. The Sprinter is the only van available on the market with Active Brake Assist with pedestrian protection included, underlining Mercedes-Benz' commitment to the safety of drivers and other road users alike. Like the Vito, the new Sprinter will also be fitted with ATTENTION ASSIST drowsiness detection, to prevent fatigue and encourage drivers to drive responsibly with breaks when they get tired. The Mercedes-Benz Emergency Call system can summon rescue services in the event of an accident whilst Rear Cross Traffic and Exit Alert monitors the rear of the vehicle, and can autonomously brake in the event of an impending collision. In the event of an accident, Sprinter automatically applies its brakes to prevent secondary collisions.



^{*}Applies to automatic front-wheel drive transmissions only. ^Alarm fitted as standard from June production

Product Features

The face of the new Sprinter is enhanced by the addition of optional LED lighting in the traditional Mercedes-Benz style with 'eagle wing' design daytime-running lights and the choice of four different front-end designs and reduced styling in line with the new Mercedes-Benz design language. The interior features a new modular dashboard design allows maximum flexibility – everything from storage, to infotainment to wireless charging is available. The new Sprinter is also available with a host of optional driver assistance features: Distance Pilot DISTRONIC active cruise control is available for the first time in a Sprinter alongside Traffic Sign Assist and HOLD function. In the new Sprinter, even tight spaces become delivery bays with the optional Parking Package with 360° Camera and Park Assistant sensors.

The driver is further supported by optional Drive Away Assist, in the event of acceleration towards stationary objects (for example when exiting a parking bay) a warning appears and speed is limited to 3km/h to minimise damage.

Naming Conventions

The new Sprinter will be easy to recognise in all data systems with the introduction of a new model naming policy. Vehicle length will no longer be referred to as 'short' to 'extra-long' but from now on will be changed to 'L1' - 'L4'.

Current Sprinter (NCV3)	New Sprinter (VS30)		
Standard roof	H1		
High roof	H2		
Super-high roof	Н3		

Additionally, the introduction of FWD, RWD and AWD will appear in the description:

FWD = Front wheel drive **RWD** = Rear wheel drive **AWD** - All wheel drive

Example of new naming convention:

Current Sprinter (NCV3)	New Sprinter (VS30)		
Sprinter 314CDI panel van medium	Sprinter 314CDI panel van L2H2 RWD		

Important Notes

This document provides information about the model range line-up and specifications of the new Sprinter. It also contains key details about options, economy and performance of all variants. Details are correct at time of publication and are subject to revision. Any images used in this document may not reflect UK specification and are for illustrative purposes only. Images may show optional equipment which does not form part of UK standard specification.



Just the right design.



The Sensual Purity design concept which has proven so successful for Mercedes-Benz has now been applied to the Sprinter. This concept embellishes the vehicle's surfaces with an alluring, contemporary design in a purist vein. Highlights of the well-proportioned vehicle are the characteristic front with large, centrally positioned Mercedes-Benz star and the side featuring surfaces which blend fluidly into one another. The modern design also optimises the vehicle's aerodynamic drag, which can have a positive effect on fuel consumption.

Individualisation options include LED High Performance headlamps with corresponding LED tail lights, a chrome-plated radiator grille and light-alloy wheels, as well as optional colour coded bumpers and detachable parts painted in the vehicle colour. This is all made possible by a vehicle design offering vast scope for individual configurations to create a look which is ideally suited to your company.

The standard and metallic paints shown here represent just a small selection from the options available for your Sprinter.

6 Exterior design 7

A feel-good interior to work in.



The interior of the new Sprinter is a completely new design which once again establishes the perfect balance between practical functionality and a class appearance. A diverse range of equipment is available to tailor the interior precisely to the tasks in hand and individual needs.

The scope of equipment for communication and entertainment ranges from the smartphone holder through the Mercedes-Benz User Experience with USB and Bluetooth® interface to the multimedia system with large, high-resolution touchscreen, fast hard-disc navigation with 3D map display and smartphone integration. For pleasant temperatures inside the cockpit, owners can choose between a semi-automatic air conditioning system or automatic climate control, according to their comfort requirements. For selected Tourer models there is a choice of three different roofmounted air conditioning systems, including one high-end option. The stowage compartment concept has also been revised and implemented as a modular system. This means that stowage compartments can optionally be closed with a lid or provided with cup holders, for example.

These and other equipment options are designed to ensure that driver and passengers alike will feel at home in the Sprinter.



8 Interior design

A drivetrain for every job.







Front-wheel, rear-wheel or all-wheel drive¹ – the 3 drive variants for the Sprinter have virtually every transport task and every usage profile covered.

The advantages of front-wheel drive include excellent traction, a large load compartment volume and high payload capacity combined with a low load compartment sill. The new 9G-TRONIC automatic transmission is available exclusively for front-wheel drive models.

With rear-wheel drive, the separation of drive system and steering optimises the turning circle. This drive variant also allows for higher towing capacity – particularly with the higher-powered 163hp (120kW) and 190hp (140kW) engine variants.

The manually selectable 4 x 4 all-wheel drive¹ improves traction, particularly when difficult weather conditions or poor road conditions prevail, this enhances safety and driving dynamics. Low-range is additionally available for demanding applications. The 7G-TRONIC PLUS automatic transmission is also available for the Sprinter with all-wheel drive¹ for the first time, combining exceptionally smooth gear-shifting with high fuel efficiency.

 $^{^{\}scriptscriptstyle 1}$ All-wheel drive is expected to be available from Q4/2018.

Standard Specification Highlights.



Active Brake Assist can help to avoid accidents with vehicles ahead and with crossing pedestrians or to mitigate the effects of an accident with autonomous emergency braking.



The multifunction steering wheel offers a convenient means of operating the on-board computer, vehicle functions and the multimedia systems and cruise control via touch control or steering wheel buttons, without the driver having to remove their hands from the wheel.



In the event of an accident, the Mercedes-Benz emergency call system sends out an emergency call automatically, which can help to speed up the arrival of rescue services at the scene of the accident substantially.



Starting the engine at the push of a button: the KEYLESS START drive authorisation system allows the engine to be started simply by pressing the start/stop button in the ignition lock. Please note: Vehicle locking and unlocking is still controlled by the driver.



The MBUX multimedia system with 17.8 cm (7-inch) touchscreen boasts intuitive touch control, a high-resolution touchscreen and a wealth of communication and infotainment features.



ATTENTION ASSIST 'drowsiness detection' continuously monitors the drivers' behaviour and issues a warning if the system detects drowsiness.

Functionality and comfort. (Page shows some optional equipment)



The stowage compartments with hinged lid on the left- and right-hand ends of the instrument panel offer secure storage for tablets, documents, keys, wallets and other items while on the move. Please note: centre compartment lid is standard.



The electrically adjustable driver's seat can be adjusted to individual comfort requirements at the push of a button. Its highly ergonomic design meets the criteria of the German AGR campaign for healthier backs.



The conveniently accessible, lockable compartment on the left above the windscreen enables important items to be stowed away securely.



The electrically folding exterior mirrors are better protected against damage when folded and when space is tight in entrances and exits.



The electric parking brake is simply and conveniently operated via a button, avoiding the need to raise and lower a handbrake lever.

Equipment | Standard Specification Highlights

Functionality and comfort. (Page shows some optional equipment)

Internally fitted roof racks are available thereby protecting items against theft and preventing the need for external racking to be mounted.1



The wood trim on the wheel arches facilitates loading of the load compartment and protects the metal panelling from damage.



The two LED light strips under the roof illuminate the load compartment, for improved visibility inside when loading and unloading the vehicle.



The pallet support in the step of the sliding door stabilises loads in the door area and is particularly useful when transporting Europallets or crates.



The even surface of the weight-optimised plastic floor facilitates use and maintenance of the load compartment and offers weight savings in the order of 18.5 kg in comparison to the standard wooden floor.2



The multifunction box provides drivers and co-drivers with a practical workplace where they can attend to paperwork in the cockpit - integrated tablet holder available.3

Functionality and comfort. (Page shows some optional equipment)



The high-performance overhead air conditioning system supplements the air conditioning in the front with an additional 11 kW of cooling output to deliver the ultimate in climate comfort in the passenger compartment.



The sliding door with full plastic panelling on the inside enhances the appearance of the passenger or load compartment.



The luxury interior trim with USB charging facility and smartphone holder lends the passenger compartment a premium feel while also improving noise and





To offer passengers a particularly pleasant journey, the easily installable and removable seating for the 3 seat rows is available with individual armrests adjustable by up to 20° and luxury head restraints. (Available for selected Tourer models).



Special cup holders are positioned for easy accessibility in the passenger compartment. These offer a practical means of securing hot or cold drinks in cups, bottles or cans.

Equipment | Functionality and comfort Equipment | Functionality and comfort

¹ Interior roof luggage rack expected to be available from Q2/2018. 2 In comparison to wooden floor on the extra-long vehicle version. 3 Tablet holder available from Mercedes-Benz Accessories only.



To supplement these class-leading headunits, a smartphone holder, fast hard-disc navigation with 3D map display, wireless charging, WiFi hotspot, a 10.25-inch high-resolution touchscreen and LINGUATRONIC voice control are optionally available. The multimedia systems can be operated via the touchscreen or by means of the touch control pad on the multifunction steering wheel.

As digital solutions are part and parcel of the modern world, we have equipped the Sprinter with an integrated Communication Module which provides a permanent internet connection to the vehicle. This makes it possible to use current and future Mercedes PRO connect services. These services offer benefits ranging from minimised downtimes through anticipatory maintenance management (from approx. Q1 2019) to the digital vehicle log, which does away with the need for paperwork. Find out more on page 18.

Optimised Assistance

Use your vehicle even more costeffectively. Optimised support enables
servicing and maintenance work to be
planned in advance and carried out more
efficiently, resulting in increased uptime. In
addition, should assistance be needed out
on the road, it's possible to get assistance
to a driver quickly.

Digital Records

With 'Digital Records' the important data for your whole fleet is readily available. For example, all the data of completed journeys are stored and can be accessed by the fleet manager and driver at any time. This can be used to optimise vehicle routes, and can be used to flag different journey types, like private and business mileage.

Efficient Fleet Management

Supports fleet managers by giving them transparency over their vehicles' location and its current status at any time.

This information can be used to plan the activities of your fleet more effectively with a view to improving productivity and fleet utilisation.

Driving Style Analysis

With Mercedes PRO connect, you receive digital services that provide drivers¹ and fleet managers with meaningful data on the driving style and allow driving styles across a fleet to be analysed. With the help of this data, it is possible to optimise fuel consumption and vehicle wear, making your fleet more cost-efficient.



Fleet Communication

'Simplified Fleet Communication' facilitates a direct connection between the fleet manager and driver. Making communication between managers and vehicle interactive and faster. Fleet managers are able to send messages to the Mercedes PRO connect app¹ via the vehicle management tool.

Improved Navigation

'Improved navigation' digital services can provide you with all the relevant information for a more pleasant and efficient journey. Traffic information is displayed in real-time and up-to-date map data coupled with various multimedia and navigation functions enable you to find the best current route.

Mobile Vehicle Access

With 'Mobile Vehicle Access', you can remotely control certain vehicle functions. Even if your vehicle is not in sight, you can e.g. check whether the doors are locked or the power windows are closed.

Mercedes PRO connect: keeping your vans in view, even when they're not

Mercedes PRO connect for the new Sprinter combines advanced hardware, an integrated SIM-card and innovative services designed to offer a fast, efficient and cost-effective way of managing your vehicles. From June 2018, there will be 18 services bundled into seven connectivity packages which will allow vehicle managers to analyse vehicle data in real-time: everything from fuel consumption to vehicle locations, historical trip data, maintenance status and driver behaviour can be monitored.

Mercedes PRO connect is designed to be scalable, with further innovative services becoming available over time.

¹ Mercedes PRO connect is initially only available for new Sprinter. The Mercedes PRO connect App may not be operated while driving as there is a risk of being distracted from the traffic situation and endangering yourself and others. Your customer should observe the legal provisions of the country he/she is in.

Infotainment and connectivity.

(Page shows some optional equipment)



Positioned within easy reach, the universal smartphone holder enables the use of various mobile end devices in the vehicle.



A wireless charging system provides simple charging of mobile devices which supports Qi standard 1.2 in the upper tray in the middle of the centre console.



The standard steering wheel offers a convenient means of operating the on-board computer, vehicle functions and the multimedia systems via touch control or steering wheel buttons, without the driver having to remove their hands from the wheel.



In the event of an accident, the standard emergency call system sends out an emergency call automatically, which can help to speed up the arrival of rescue services at the scene of the accident substantially.



Swift breakdown assistance at the push of a button: Breakdown Management establishes a voice connection to the Customer Assistance Center (CAC) and enables assistance.



The MBUX (Mercedes-Benz User Experience) multimedia system with 10.25-inch touchscreen can be converted into a fully-integrated navigation system providing route guidance for faster and more relaxed trips.

Modular concept for radio, multimedia and navigation.

(Page shows some optional equipment)



The standard MBUX multimedia system with 17.8 cm (7-inch) touchscreen boasts intuitive touch control, a high-resolution touchscreen and a wealth of communication and infotainment features.



Features of the MBUX multimedia system with high-resolution 10.25-inch touchscreen include fast hard-disc navigation with 3D map display and smartphone integration.

The state-of-the-art radios and multimedia systems have just about everything covered when it comes to infotainment, navigation and communication. Mobile devices can be connected to the internet via an integrated LTE/mobile phone module with hotspot functionality. Control of the multimedia systems is also innovative – via the touchscreen, touch control buttons on the steering wheel and voice control. Messages can be created using a dictation function and incoming messages can be read out. The navigation system employs Live Traffic Information¹ to avoid traffic jams wherever possible. Smartphones can be integrated into the vehicle's operating and display system via the Smartphone Integration option.

Equipment | Infotainment and connectivity

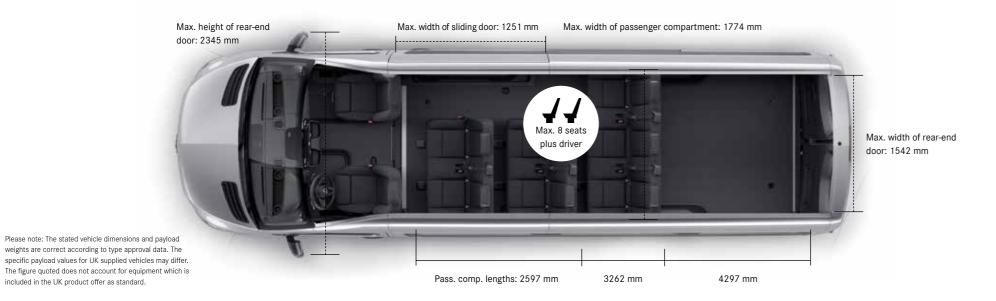
¹ Live Traffic Information (traffic information in real time, country-specific) only in conj. with Mercedes PRO.

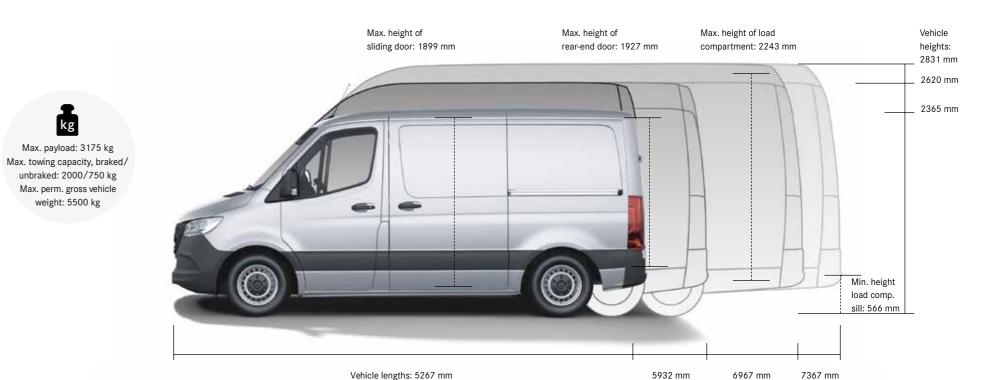


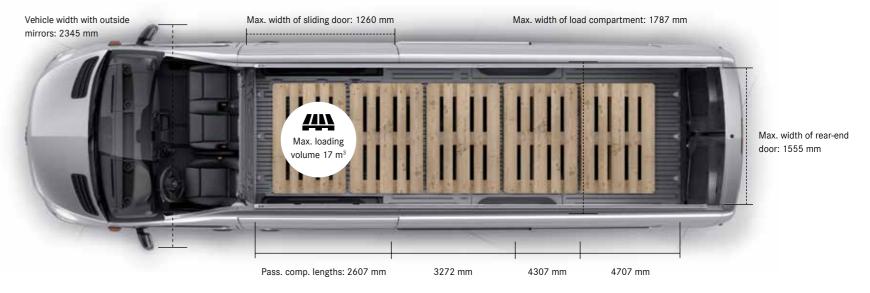
The new Sprinter is available as a panel van, crew van, chassis cab, chassis crewcab and Tourer variants, which form the basis of an impressively diverse range. Four diesel engines are available for the new Sprinter, with power outputs from 111hp-190hp. Further optional suspension variants and sector-specific solutions for bodybuilders and converters mean that the Sprinter can be perfectly adapted for any task. For example, it's possible to configure vehicles with towing capacities up to 3.5t, add a factory dropside body or choose from a diverse range of weight-saving measures such as a composite rear suspension system. The Sprinter Tourer models available from launch can accommodate up to 8 passengers plus driver.

With over 600 items of optional equipment, including special fleet and suspension solutions, the Sprinter can be adapted precisely to your requirements.









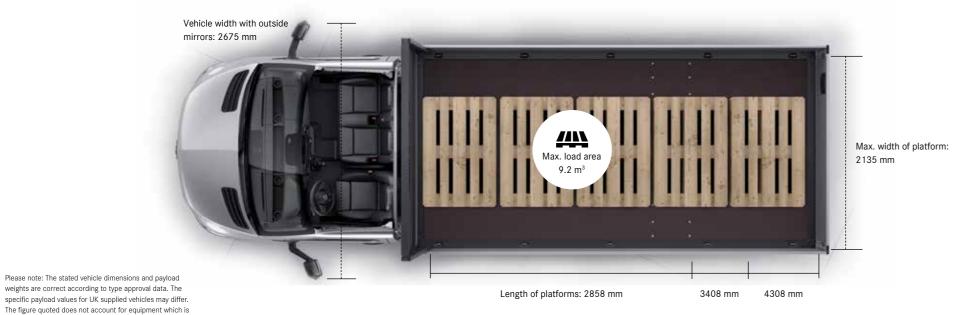
Tailor-made solutions



Max. payload: 3155 kg Max. towing capacity, braked/ unbraked: 2000/750 kg Max. perm. gross vehicle weight: 5500 kg

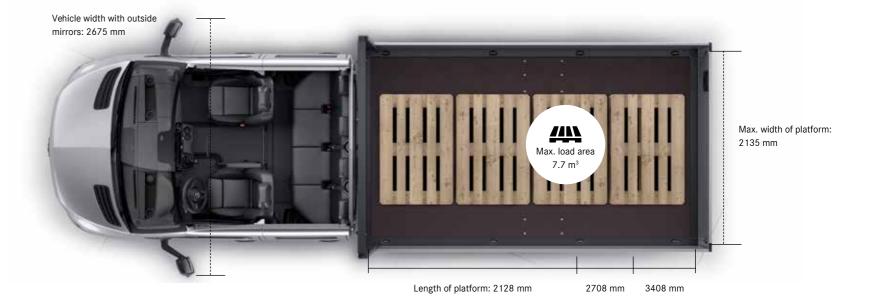
included in the UK product offer as standard.





Max. payload: 3010 kg Max. towing capacity, braked/ unbraked: 2000/750 kg Max. perm. gross vehicle weight: 5500 kg





Tailor-made solutions Tailor-made solutions



The Sprinter is designed for safety through and through. The design of the bodyshell and combination of materials provide a solid foundation. The new Sprinter re-defines safety with Active Brake Assist, Crosswind Assist, ATTENTION ASSIST, ADAPTIVE ESP® and post-collision braking all featuring as standard across the range.

The range of optional systems includes: Active Lane Keeping Assist, a range of reversing cameras including a 360° camera, High-performance LED headlights, Active Distance Assist DISTRONIC, Blind Spot Assist and Highbeam Assist, with up to 5 airbags.

Assistance systems. (Page shows some optional equipment)



Active Lane Keeping Assist can help to detect when the vehicle is unintentionally leaving its lane, warn the driver and, if necessary, actively help to return the vehicle to its lane by means of braking intervention.



Active Distance Assist DISTRONIC allows the driver to set and maintain a safe distance from the vehicle in front, particularly useful for motorway driving or in stop-and-go traffic.



Standard Active Brake Assist can help to avoid accidents with vehicles ahead and with crossing pedestrians or to mitigate the effects of an accident using autonomous emergency braking technology.



Blind Spot Assist with Rear Cross Traffic Alert can output visual and audible warnings to help prevent accidents during lane changing, when reversing out of parking spaces and when exiting from the vehicle.

Sight and light. (Page shows some optional equipment)



The reversing camera with rear-view mirror display improves the view of the area directly behind the vehicle and enhances safety when reversing.



The Parking package with 360° camera provides comprehensive support when parking and manoeuvring, thereby enhancing safety and comfort.



The LED High Performance headlights provide for improved illumination of the carriageway and further enhance the front-end design.



The WET WIPER SYSTEM1 offers the driver the best possible visibility whilst the blades wash the windscreen.

Equipment | Assistance systems

¹ Only available in conjunction with rain sensor.

By opting for the Sprinter, you are choosing a vehicle which has been demonstrating its economic efficiency in impressive style for more than 20 years. The new Sprinter continues this success story with the model line's time-proven quality and reliability. You also benefit from its economic efficiency right from the word go: with an attractive entry-level price and numerous configuration options enabling you to order precisely what you want.

Keen to make a good thing even better, we have further improved our diesel engines' fuel efficiency. Further advantages are around 50 kg more payload capacity¹, even more space inside¹ and an 80 mm lower load compartment floor¹ facilitating easier loading.

In this way, the Sprinter combines fuel economy and intelligent functionality to produce an all-round economical mobility solution.



¹ In conjunction with front-wheel drive, in comparison to rear-wheel drive.



The power and economy you need to move ahead.



A strong drive for success: the 4-cylinder diesel engine in 3 power outputs and the V6 diesel engine combine power and economy in exemplary fashion. The engines have undergone further optimisation in terms of fuel consumption, including measures to reduce in-engine friction. All engine variants are available with both manual¹ and automatic transmission.

The stringent Euro 6/Euro VI emissions standard is met with the aid of the SCR (Selective Catalytic Reduction) technology. This involves a process whereby nitrogen oxide emissions are reduced in diesel engines by passing the exhaust gas through a catalytic converter and converting the nitrogen oxides² into nitrogen and water through the addition of water-based AdBlue[®].

¹ The standard-specification 6-speed manual transmission in conjunction with the OM642 V6 diesel engine is expected to be available from Q4/2018.

² The nitrogen oxides (NOx) include nitrogen monoxide (NO) and nitrogen dioxide (NO₂).

List prices – Sprinter panel van

Model/bodystyle	H1 (standard roof), front-wheel drive		H1 (standard roof), rear-wheel drive		H2 (high roof), rear-wheel drive	
	L1 short	L2 medium	L1 short	L2 medium	L3 long	L4 extra long
211CDI 3.0t	£24,350	£25,810	-	-	-	-
214CDI 3.0t	£24,755	£26,215	-	-	-	-
311CDI 3.5t	£28,540	£30,000	-	£31,230	£33,040	£33,715
314CDI 3.5t	£28,945	£30,405	-	£31,635	£33,445	£34,120
316CDI 3.5t	-	-	-	£32,250	£34,060	£34,735
319CDI 3.5t	-	-	-	£35,410	£37,220	£37,895
411CDI 4.0t	£34,405	£35,865	-	-	-	-
414CDI 4.0t	£34,810	£36,270	-	£37,500	£39,310	£39,985
416CDI 4.0t	-	-	-	£38,115	£39,925	£40,600
514CDI 5.0t	-	-	-	£38,015	£39,825	£40,500
516CDI 5.0t	-	-	-	£38,630	£40,440	£41,115
519CDI 5.0t	-	-	-	£41,790	£43,600	£44,275

List prices – Sprinter chassis cab

Model/bodystyle	Front-wheel drive		Rear-wheel drive		
	L1 short	L2 medium	L1 short	L2 medium	L3 long
211CDI 3.0t	£23,730	£24,430	-	-	-
214CDI 3.0t	£24,135	£24,835	-	-	-
311CDI 3.5t	£28,220	£28,920	-	£30,150	£30,850
314CDI 3.5t	£28,625	£29,325	-	£30,555	£31,255
316CDI 3.5t	-	-	-	£31,170	£31,870
319CDI 3.5t	-	-	-	£34,330	£35,030
514CDI 5.0t	-	-	-	£36,950	£37,650
516CDI 5.0t	-	-	-	£37,565	£38,265
519CDI 5.0t	-	-	-	£40,725	£41,425

This document is for guidance only and must be used in conjunction with a configuration tool prior to final specification decisions and vehicle quotations being prepared and accepted. Changes to individual option availability and combinations may occur depending on vehicle specification choices and the continuing evolution and adaptation of our product range. These changes may not be immediately reflected in this document as they occur, but will be introduced at the next revision opportunity.

36 List prices | Sprinter panel van

List prices – Sprinter chassis crewcab

Model/bodystyle	Rear-wheel drive			
	L1 short	L2 medium	L3 long	
311CDI 3.5t	£31,800	£32,500	£33,200	
314CDI 3.5t	£32,205	£32,905	£33,605	
316CDI 3.5t	£32,820	£33,520	£34,220	
319CDI 3.5t	£35,980	£36,680	£37,380	
514CDI 5.0t	-	£39,300	£40,000	
516CDI 5.0t	-	£39,915	£40,615	
519CDI 5.0t	-	£43,075	£43,775	



Please note: changes may have been made to the product since this brochure went to press (February 2018). The manufacturer reserves the right to make changes to the design, form, colour or specification during the delivery period, provided these changes, while taking into account the interests of the vendor, can be deemed reasonable with respect to the purchaser. Where the vendor or manufacturer uses symbols or numbers to describe an order or the subject of an order, no rights may be derived solely from these. The illustrations and descriptions may include accessories and items of optional equipment which are not part of standard specification. Colours may differ slightly from those shown in the brochure, owing to the limitations of the printing process. This brochure may also contain models and services which are not available in certain countries.

Storage of technical data in the vehicle: electronic vehicle components (e.g. airbag control unit, engine control unit etc.) incorporate data memory for technical vehicle data, such as alerts in the event of malfunction, vehicle speed, braking force or functionality of restraint and driving assistance systems in the event of an accident (audio and video data are not saved). These data are saved only fleetingly as a snapshot in time, e.g. in the event of a malfunction report; for a very short period of time (a few seconds at most), e.g. in the event of an accident; or in aggregated form, e.g. in order to assess component wear and tear. The saved data can be retrieved via interfaces within the vehicle. They may be processed and used by trained vehicle technicians as a means of diagnosing and addressing possible malfunctions, or by the manufacturer for analysis purposes and as a means of improving vehicle functions further.

If so requested by the customer, data may also provide the basis for further optional services. Transfer of the data from the vehicle to the manufacturer or third parties is only possible with appropriate legal authorisation (e.g. vehicle emergency call) or based on a contractual agreement with the customer and within the framework of data protection laws. Further information relating to the storage of data in the vehicle is provided in the Owner's Manual, a printed copy of which may be found in the vehicle, or online at the national Mercedes-Benz website.

Take-back of end-of-life vehicles. You can return your Sprinter to us for environment-friendly recycling in accordance with the European Union (EU) End-Of-Life Vehicles Directive. But that day lies a long way off. A network of vehicle take-back depots and dismantlers has been established to make it as easy as possible for you to return your vehicle. You can leave it at any of these points free of charge and, by so doing, make an important contribution to completing the recycling process and conserving resources. For further information about the recycling and disposal of end-of-life vehicles, and the take-back conditions, please visit your national Mercedes-Benz website.